



### **QUALITY POLICY STATEMENT.**

***Whiting Landscape Ltd., are dedicated to the principle of never ending improvements in innovation and ground-breaking project design, contract management, reliability and customer service.***

Our vision is to maintain our status as a market leading partner for every aspect of landscape construction and maintenance.

Our principal aim is to always supply to our clients, environmentally enhancing landscape solutions and client service that complies with current standards and legislation, conforms exactly to stated or agreed specifications / order requirements.

The establishment of a QEMS is therefore the foundation to establish a company culture centred upon continual improvement.

Our QEMS is based on the requirements of BS EN ISO 9001, BS EN ISO 14001 and the FSC Chain of Custody standard and the company is fully committed to fulfilling these requirements.

The QEMS provides a framework for risk based approach to thinking, managing opportunities and mitigation of risks and has been developed to enable full integration of in-house, product, industry best practice and client specific requirements.

This in turn improves the overall efficiency of the organisation and supports top management with complaints/defects prevention, customer satisfaction, pursuit of continual improvement, design innovation and the achievement of our QEMS objectives.

The Directors supported by the Management Team will demonstrate leadership and commitment through the implementation of the QEMS, including the formulation, monitoring and measurement of our QEMS objectives.

This policy will be communicated to all staff and any necessary stakeholders and interested parties i.e. sub-contractors that may be working on our behalf, and will be available to the public via Whiting Landscape web site: <http://www.whitinglandscape.co.uk/about-us/v>

The Directors supported by the Management Team will review this policy and formulate QEMS objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

**Signed:**

A handwritten signature in black ink, appearing to read "M. Murphy".

**Maurice Murphy  
Managing Director  
13<sup>th</sup> February 2018.**

**ENVIRONMENTAL POLICY STATEMENT.**

***Management of Whiting Landscape regards the promotion and preservation of the environment as a mutual objective for Management and employees at all levels.***

We are fully committed to protecting and continually improving the quality of our working and local environments. We are committed to working pro-actively with, and communicating this policy to our employees, clients, contractors and all other external interested parties to achieve a safer, cleaner, healthier and sustainable environment. This will fulfil present and future legislative needs.

The objectives of this policy are to:

- Reduce the production of waste and encourage wherever possible it's re-use or re-cycling.
- Encourage greater staff involvement through environmental awareness training, the understanding of environmental issues and continual environmental improvements.
- Encourage staff to become more efficient and sustainable in their use and the preservation of energy.
- Evaluate environmental impacts when considering new products, plant, equipment, buildings and processes.
- Prevent pollution and nuisance.
- Control the responsible sourcing of FSC certified materials, in line with Whiting Landscape FSC product group schedule and chain of custody certification with BM Trada.
- Manage the correct, safe and effective disposal of waste materials and products through approved and qualified waste contractors.
- Maintain the premises/site locations and surrounding areas in a clean and tidy condition to ensure minimum impact on our customers and neighbours.

Whiting Landscape will comply with all environmental laws, regulations and other requirements relevant to our products and business operations. We will provide adequate resources and closely monitor our administration, nursery and yard, and site installation processes to ensure that the company's operations and opportunities are effectively managed and risks mitigated in accordance with the requirements of BS EN ISO 9001, BS EN ISO 14001 and the FSC Chain of Custody standard.

We are committed to the continual improvement of our QEMS that supports the enhancement of our environmental performance.

This policy will be communicated to all staff and any necessary stakeholders and interested parties i.e. sub-contractors that may be working on our behalf, and will be available to the public via Whiting Landscape web site: <http://www.whitinglandscape.co.uk/about-us/v>

The Directors supported by the Management Team will review this policy and formulate QEMS objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

Signed:



**Maurice Murphy**  
**Managing Director**  
**13<sup>th</sup> February 2018.**